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STATE OF HAWAII DEPARTMENT OF HUMAN SERVICES

P. O. Box 339 Honolulu, Hawaii 96809-0339

February 24, 2012

TO:

The Honorable Marcus R. Oshiro, Chair

House Committee on Finance

FROM:

Patricia McManaman, Director

SUBJECT:

H.B. 1724 - RELATING TO HEALTH AND HUMAN SERVICES

Hearing:

Friday, February 24, 2012; 3:30 p.m.

Conference Room 308, State Capitol

PURPOSE: The purpose of the bill is to: 1) establish presumptive Medicaid eligibility for waitlisted patients and appropriates funds for reimbursements for services provided during the time that waitlisted patients are enrolled and later disenrolled due to determination of ineligibility; 2) conduct a study of a computerized Medicaid applications system; 3) report on presumptive eligibility costs and issues; and 4) appropriates funding...

DEPARTMENT'S POSITION: The Department of Human Services (DHS) strongly opposes this bill's requirement of Medicaid presumptive eligibility for individuals requiring longterm care services. Given the State's current fragile economy, it would not be prudent to pursue enactment of a new general fund appropriation that will be required for this bill. In addition, this bill effectively gives preference to hospital institutions over families by moving hospitals to the front of the line for long-term care eligibility determinations.

DHS estimates that this bill will cost taxpayers approximately an additional \$2,000,000 per year in State general funds that would need to be appropriated to pay for presumptive AN EQUAL OPPORTUNITY AGENCY

eligibility for ineligible individuals. Although the number of waitlisted individuals has been reported by the community to range 150-200, as of January 2012, our information shows there were 17 Medicaid recipients waitlisted in the State. This average number has been stable for the past few months.

Regarding timeliness of eligibility determination, the bill references a report that is five years old and does not reflect current eligibility processing time. DHS eligibility staff are dedicated civil servants who have worked diligently to eliminate the eligibility backlog through overtime and new hires. There are currently no new applications beyond the required federal determination period that have not received action, and the majority of applications are now completed in almost half that time.

This bill also assumes that long-term care providers will accept patients who are presumptively eligible, thereby risking that those patients may be found later to be ineligible. We are unaware of any long-term care facilities that have testified they will accept presumptively eligible recipients. Without an adequate supply of facilities willing to accept patients presumptively eligible for long-term care, the effect of this bill will simply be to increase DHS administrative burden and cost, primarily as related to paying hospitals for care provided to individuals who are ineligible for Medicaid long-term care services.

The minimum documents required by this bill to determine eligibility are insufficient to determine eligibility for long-term care services and will result in a high number of ineligible recipients receiving presumptive eligibility. Eligibility determination for long-term care follows federal law and includes a five-year look back period for transfer of assets and review of any trusts or other related financial shelters. In addition, physician determinations that patients meet nursing facility level of care criteria are reviewed by an independent entity, and many are not

approved. This bill would seek to bypass program integrity and the independent review currently required.

The main issue is patients' inability to provide the necessary documentation for eligibility determination, not delays in DHS making determinations for complete applications. The proposed solution does not address this issue; rather the bill perpetuates it and creates unnecessary administrative expense and complexity. Administrative burden is increased because applications will now require twice as many system actions by eligibility workers. The complexity primarily exists for a presumptively eligible recipient who is later found to be eligible because the state-only payment made in the interim would need to be retroactively adjusted in order to receive federal funds.

Based on the data shared by Healthcare Association of Hawaii (HAH), 25% of the waitlisted individuals are receiving Medicaid services, 6% are receiving HMSA services, 55% are covered by Medicare and the remaining 14% are "other", and more than likely uninsured. Delays in Medicaid eligibility for long-term care cannot explain the nearly 75% of patients who are waitlisted and who have other than Medicaid insurance.

Thank you for the opportunity to testify on this bill.

TO:

COMMITTEE ON FINANCE Rep. Marcus R. Oshiro, Chair Rep Marilyn B. Lee, Vice Chair

FROM:

Eldon L. Wegner, Ph.D.

POLICY ADVISORY BOARD FOR ELDER AFFAIRS (PABEA)

HEARING:

3: 30 pm Friday, February 24, 2012

Conference Room 308, Hawaii State Capitol

SUBJECT:

HB 1724 HD1 Relating to Health and Human Services

POSITION:

The Policy Advisory Board for Elder Affairs, supports HB 1724 HD1 which would 1. Provide Medicaid presumptive eligibility to patients who have been waitlisted for long-term care; 2. Conduct a study of a computerized Medicaid applications system to address inefficiencies in processing applications, 3) submit findings and recommendations to the Legislature, and 4. Appropriates funds to cover Medicaid reimbursements made to providers or plans for waitlisted patients enrolled but found to be ineligible.

RATIONALE:

The Policy Board for Elder Affairs has a statutory obligation to advocate on behalf of the senior citizens of Hawaii. While we advise the Executive Office on Aging, we do not speak on behalf of the Executive Office of Aging.

- Hawaii's hospitals have faced much red ink due to lack of reimbursement for
 patients while they wait for Medicaid eligibility, and patients also are denied the
 services they would receive with Medicaid support. Therefore, we favor this bill
 which would allow for presumptive eligibility and for reimbursement for patient care
 pending Medicaid approval.
- The deficits our hospitals face due to this and other factors impacts negatively on their ability to provide quality care to all patients in Hawaii.
- The process of qualifying for Medicaid is excessively long and cumbersome. The
 provision in this bill which supports creating a streamlined computerized system for
 determining eligibility is also a very positive step forward.

Thank you for allowing me to testify on this bill.



Testimony of
John M. Kirimitsu
Legal & Government Relations Consultant

Before:

House Committee on Finance The Honorable Marcus R. Oshiro, Chair The Honorable Marilyn B. Lee, Vice Chair

> February 24, 2012 3:30 pm Conference Room 308

Re: HB 1724 Relating to Health and Human Services

Chairs, Vice Chair, and committee members, thank you for this opportunity to provide testimony on HB 1724 creating a presumptive eligibility for Medicaid eligible waitlisted long term care patients.

Kaiser Permanente Hawaii supports this bill.

It has been reported that Hawaii hospitals have lost millions of dollars due to delays in discharging patients waitlisted for long term care. According to a report to the legislature by the Healthcare Association of Hawaii, the Medicaid eligibility and re-eligibility application process in Hawaii is unable to handle the current volume.

Duration of these delays has ranged between several days to several months, and in some cases even more than a year. Contributing to these delays in many cases was the lengthy application, review and approval process for Medicaid eligibility for waitlisted patients. Furthermore, each day that a waitlisted patient remains in an acute care hospital bed is another day that a bed is not available for an acute care patient in need of that bed.

Some, if not much, of this delay could be shortened by the presumptive eligibility measures proposed in this bill. For this reason, Kaiser Permanente Hawaii supports this bill.

Thank you for the opportunity to comment.

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THE HOUSE OF REPRESENTATIVES THE TWENTY-SIIXTH LEGISLATURE REGULAR SESSION OF 2012

Committee on Finance Testimony in of Support of H.B.1724 Relating to Health and Human Services

Friday, February 24, 2012, 3:30 P.M. Conference Room 308

Chair Oshiro, and Members of the Committee:

I am Louis Erteschik, Acting Executive Director at the Hawaii Disability Rights Center, and am testifying in support of this bill.

We support this bill because it offers good potential to secure the placement of individuals in community settings. The legislature has seen many examples in the past several years of the long waitlist for community housing experienced by patients in acute facilities. In addition, briefings have been conducted regarding the problems of placing "challenging" patients into community settings. One of the barriers identified has been the delays in processing Medicaid eligibility for these individuals. We support the provision regarding presumptive eligibility. Delays in processing these applications add to the problems of placing these individuals and are an unnecessary source of difficulty. There is no reason to delay these applications. It is our hope that this provision will help to alleviate the current problem experienced by hospitals as well as their waitlisted patients.

Thank you for the opportunity to testify in support of this measure.







HOUSE COMMITTEE ON FINANCE Rep. Marcus Oshiro, Chair

Conference Room 308 February 24, 2012 at 3:30 p.m. (Agenda #6)

Supporting HB 1724: Relating to Health and Human Services

The Healthcare Association of Hawaii advocates for its member organizations that span the entire spectrum of health care, including all acute care hospitals, as well as long term care facilities, home care agencies, and hospices. In addition to providing quality care to all of Hawaii's residents, our members contribute significantly to Hawaii's economy by employing over 40,000 people. Thank you for this opportunity to testify in support of HB 1724, which creates a presumptive eligibility process designed to reduce the number of patients in acute care hospitals who are waitlisted for long term care and to place them in more appropriate care settings.

On any given day there are an average of 150 patients in Hawaii's hospitals who have been treated so that they are well enough to be transferred to long term care, but who are waitlisted because long term care is not available. Waitlisting is undesirable because it represents an inappropriate quality of care for the patient and creates a serious financial drain on hospitals. Waitlisted patients also unnecessarily occupy hospital beds that could otherwise be used by those who need acute care. Patients may be waitlisted for a matter of days, weeks, or months, and in some cases over a year.

The Healthcare Association has advocated for solutions to the waitlist problem since 2007, when it sponsored SCR 198, which directed the Association to study the problem and propose solutions. The Association subsequently created a task force for that purpose, which submitted a report to the Legislature with findings and recommendations. Since then the Association has sponsored two measures that have been designed to:

- (1) Promote the movement of waitlisted patients out of acute care:
- (2) Reduce unpaid costs incurred by hospitals and free up hospital resources so that they can be used to treat those who need that higher level of care; and
- (3) Enable long term care facilities to accept waitlisted Medicaid patients with complex medical conditions while addressing the additional costs related to their care.

The two waitlist bills sponsored by HAH have advanced further in the Legislature each year since they were first introduced, and last year they both went to conference. HAH is again sponsoring these bills in 2012. One bill addresses Medicaid payments to hospitals and long term care facilities, and this bill addresses the Medicaid eligibility process.

Thank you for the opportunity to testify in support of HB 1724.